

Somers Town Community Conversation May 1st 2019

Follow Up Meeting & Partnership Action Plan

This is a live document and will be updated regularly and shared with the community

Introduction

We have worked with Camden's communities to develop this Action Plan showing what we are doing to address the concerns raised by you at our Community Conversation on 1st May 2019.

We know that some of the problems raised at the community conversation require longer-term solutions, for example working together with police, businesses, and residents in order to have a system where ASB can be reported and feedback can be given to those who have reported it. We will, with our partners and community members, take forward the actions from this plan in collaboration with Community members. When needed, the Council will offer support to progress each action.

Where there have been reports about individual cases of ASB/Crime, officers and the appropriate agencies will investigate and support the people involved as well as the community, making referrals to specialist agencies and exploring the use of legal enforcement interventions where necessary.

This Action Plan is a "live" working document, which means that it will change and develop over time as circumstances change and new initiatives are agreed. This is a real opportunity for all of us to improve the environment in which we live and work. The feedback from Camden's communities is vital to making this happen. We will support follow up actions to assist with this process

Glossary of terms:

SNT- Safer Neighbourhood Team (Police)

CPO's- Community Presence Officers

RSP- Responsive Security Patrol (formerly Housing Patrol)

TRA- Tenants & Residents Association

IYSS- Integrated Youth Support Service

PC- Police Constable

PCSO- Police Community Support Officer

You asked	We are doing/ What you can do	Lead Officer/ Teams	Target Date	Progress update
<p>You told us that you are concerned about open drug use on streets and estates</p>	<p>Patrolling services are targeting key locations for drug taking and drug dealing. This includes police and council services such as the Hotspot Team, CPO's and RSP</p> <p>We will encourage residents to report concerns to the Police. We encourage residents to contact Responsive Security Patrol on 020 7974 4444 (Camden managed residential properties) at the time an incident is witnessed. RSP operate from 4pm-4am 7 days a week. These can be anonymous reports</p> <p>We will also encourage residents to report directly to the Community Safety service via communitysafety@camden.gov.uk</p> <p>To report fly-tipping or abandoned needles you can download the 'Clean Camden' app, email uk.occamden@veolia.com or phone 020 7974 2202</p> <p>We are ensuring individuals engaged in street activity, including drug use, are supported to accept the services they need to rebuild their lives</p>	<p>Community Safety Police SNTs Routes off the Street Team</p> <p>Public Health, Police & Community Safety</p>		<p>We have focussed regular patrols at Mayford, Ampthill and Curnock estates as this is where you've told us the issues are.</p> <p>There have been arrests as well as a weapons find following joint patrols with police</p> <p>The Camden Hotspot Team have shared information about vulnerable people who are coming to notice and have intervened to tackle harmful street activity – with 60 contacts made in the last 3 months.</p> <p>The Margarete Centre adult drug treatment service held a community open on 27 June 2019 to explain the services</p>

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	<p>through our 'Routes off the Street' approach.</p> <p>We encourage you to report any homeless people you see to Routes off the Street Team on 0808 800 0005 or report via the Safer Streets App www.CamdenRTS.co.uk</p> <p>We are improving links and understanding between the community and services that work with youths and adults in the area.</p> <p>If you have ideas for future engagement or projects speak to your TRA or email community safety at communitysafety@camden.gov.uk</p>			<p>they offe. The community members present raised their concerns about the impact of the Centre in their area including drug use and dealing in general with drugs workers, police and the council.</p> <p>Youth projects include Somers Town Youth Centre, work with TRAS and youth outreach workers that provide outreach to young people involved in potential drug misuse in the area.</p>
<p>You are concerned about the level of drug dealing-including from some residents. You wanted stronger enforcement from the council and police. Some were also concerned about ASB associated with Airbnb's in council properties.</p>	<p>We are using community intelligence and reports, with information from the community leading to enforcement action</p> <p>We encourage residents to report drug dealing immediately on 999, or after the event to 101 or Crime Stoppers on 0800 555111 and to report directly to Community Safety</p>	<p>Community Safety, Police and Housing</p>		<p>Additional PC for the SNT has recently started in the ward, making a total of 3 for the ward plus a PCSO and a Sargent.</p> <p>Stop and Search is being applied pro-actively and intelligence led.</p>

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	<p>via communitysafety@camden.gov.uk .</p> <p>We are taking action against problem addresses, offering support to vulnerable residents who have been 'cuckooed' and taking enforcement against tenants involved in drug dealing.</p> <p>We encourage residents to report concerns about drug dealing relating to council addresses (tenancies and leaseholds) their Local ward Housing office on 020 7974 4444 Monday to Friday 9am-5pm as well as to the Police.</p> <p>We encourage residents to report ASB associated with sub-let properties (eg Airbnb) to their Housing Office on 020 7974 4444 who can look at tenancy</p>			<p>The Council and Police have worked together, leading to:</p> <ul style="list-style-type: none"> • Significant arrest of an individual for drug dealing in Elm Village in May 2019 • 3 drugs addresses closed on Mayford Estate • 2 vulnerable households who were assisted to move.

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	<p>enforcement or refer to House in Multiple Occupation (HMO) team</p> <p>We have carried the Landlord Redesign project to improve the service that we offer to council tenants and leaseholders</p>	Housing		Neighbourhood Officers will start in your ward from September 2019, and they will deal with all aspects of landlord provision.
<p>You told us you often feel unsafe and this stops you from using shared/public spaces. This includes a fear of serious violence, as well as concerns about lighting, CCTV and access to housing estates. You want to reclaim these spaces</p>	<p>Services to work together to look at youth programmes in the area, and the facilities eg Multi Use Games Areas (MUGAs) on estates, and involve residents in linking in to existing services and setting up new programmes, including looking at funding streams.</p> <p>All to promote youth summer programmes and encourage individuals to take part.</p> <p>We will support TRAs who want to hold community events or activities on their estates, including advice on funding.</p>	<p>Community Safety, IYSS, Sports Development, Community Partners.</p> <p>Tenant Participation, Community Partners,</p>		<p>Youth services have met with Community Safety and the Tenant Participation team in June 2019 and agreed actions.</p> <p>Detached youth services have now got fobs to Mayford and Ampthill and will start detached youth work there.</p> <p>Contact details have been exchanged for SNT to link in with Somers Town Youth Centre to encourage closer working.</p>

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	<p>Camden CCTV will be reviewing all CCTV on Housing Estates over the next 2 years. This will involve installing a new wireless network and then upgrading all the cameras. As part of this process each Estate will be assessed as to whether CCTV is needed and where and how many cameras are needed. This will include input from residents and should be complete by January 2022.</p> <p>Community Safety have 6 Redeployable cameras that can be installed on a temporary basis in high risk locations.</p> <p>We will carry out EVAs (Environmental Visual Audits or walkabouts) to look at designing out crime, including lighting, in high risk locations.</p>	<p>Camden CCTV, Housing and Community Safety</p> <p>Community Safety, Camden CCTV, Police, Housing.</p> <p>Community Safety, Housing, Police, Planning</p>		<p>A resident Safety Panel has been brought together to look at all aspects of security on estates and will have their first meeting in July 2019</p> <p>Following an EVA last year, and planning permission being agreed, additional fencing is being erected on the corner of Mayford where rough sleepers and drug users congregate, funded by the DMC.</p> <p>EVA to be carried out on the Curnock Estate in July 2019 with Council and police where there is persistent drug related activity.</p>

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	<p>Council is looking at trialling fire drop key protection boxes to reduce unauthorised access to estates using easily obtained fire drop keys</p>	<p>Housing, Community Safety</p>		
<p>You said you often find the way to report ASB issues as confusing and difficult, with often a poor, or no, response.</p>	<p>Community Safety are in the process of updating the website with all the current information along with the correct contact numbers where the community can report ASB/Crime</p> <p>The Police will publicise information about Safer Neighbourhood Panel meetings and contact points, such as cuppa with a copper, via twitter and Next Door, MPS website</p> <p>The police and council will encourage residents to report crimes on-line for non-urgent crimes rather than 101 which often has long</p>			<p>Quick Comms were delivered with information on how to report incidents to Monica Shaw Court in June 2019. More are due to delivered to Elm Village and Ampthill Estate.</p> <p>‘Good news’ Quick Comm to be delivered to Mayford at end of targeted work on the Estate.</p> <p>Community Safety will have an information stall at the Somers Town festival on 13/7/19, where Council Officers can positively engage with residents in a community setting.</p>

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	<p>waiting times on www.met.police.uk/report</p> <p>Community Safety are working with Contact Camden to look at ways of improving reporting options</p>			

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