

Wendling and St Stephens Close Newsletter

Dear Residents of Wendling and St Stephens Close

I hope this edition of the December newsletter finds you all safe and well.



However, prior to the Council gradually winding down for the festive holidays the Prime Minister announced that London will be placed in a level Tier 2 restriction from the 2nd December 2020 until its review at the end of December 2020.

This means we will continue to consult and engage with all residents via newsletters, email, telephone calls, letters and digital virtual workshops due to the COVID - 19 pandemic restrictions in place. We will continue to work in full adherence to the government and NHS guidelines in place on social distancing for all our safety, we will where possible incorporate door knocking exercises in line with full risk assessments in order to continue to reach every household on both Wendling and St Stephens Close as part of our step-by-step consultation process with you.

Firstly, I would like to say thank you to all of you that participated in the recent workshop held in October 2020, your feedback is being documented, I know from some of my conversations with residents that there are still some residents who want to participate in completing this part of the second workshop who were unable to due to various reasons. I have agreed with my team to arrange for Suzanna and Terry to visit those residents who still want to complete this aspect of the workshop to help complete this form at the door, whilst maintaining social distancing measures, this will happen in December and January 2021.

We will be starting workshop Three in January 2021 please remember to read the dates for workshop Three in this newsletter under "What's New" information booklets for workshop Three will soon be delivered in January 2021 ahead of this workshop, so please read the information contained within it in readiness for your participation in the workshop.

Some residents have contacted me about the process of some of the material being repetitive from what had already been discussed at earlier workshops, this in part is true to some extent but additional to this I can assure you that it was from these previous workshop sessions that some of your essential feedback has now been incorporated within documents that will form Camden's commitment to you if you decide to vote Yes in the estate Ballot. Other concerns raised by residents is various questions which range from the leaseholder offers and as to whether the council is committed to redeveloping the whole of Wendling and St Stephens Close (Estate) which the consultation process with you is based on Option 3 which was the original preference of residents to fully demolish and redevelop both Wendling and St Stephens Close, this is something that hasn't changed under any circumstances.

I will be attaching a "Frequently Asked Questions" fact sheet in the next January 2021 newsletter, and would encourage any residents if you have any enquiries, questions or are uncertain about anything then please do not hesitate to email me at larraine.revah@camden.gov.uk or alternatively you can contact either of my officers **Terry Wiggett** on **0779 907 2134** or **Suzanna** on **0783 351 6875** or email terry.wiggett@camden.gov.uk, suzanna.hofferer@camden.gov.uk and they will ensure your enquires are responded too.

Cllr Revah Announcements:

I would like to say a special thank you to the Wendling TRA for their continued commitment and dedication to assist and support some of our most vulnerable residents.

1 to 48 Wendling – Lift Refurbishment Update

I am aware that the partial refurbishment works to the carriages and lift doors only of both lifts have now been completed at 1 to 48 Wendling which formed part of a overhaul maintenance programme We are aware that the residents within the block are still experiencing frequent minor mechanical teething problems.

The lifts are currently being monitored by colleagues from the Councils Mechanical and Engineering team and the contractor in order to try and identify the teething problems. In the meantime, it is important that if any residents experience problems when using the lifts or come across a mechanical lift breakdown, then can you please report this immediately to Camden on **0207 974 4444** to ensure the repair is logged with our dedicated call centre staff.

Wendling & St Stephens Close Next Generation: Halloween

Many of you may recall that the children from the Next Generation Group completed a homework exercise which was overseen by Suzanna, please see the below photographs of the homework response from the group.



Next Generation: Describe your Home

NAME... Ariana
AGE... 10
DOOR NO... [redacted]

1. What do you like about your home 😊
I like how my home has warm heating and how its quite big in a way. We can fit stuff in our house with no problem. Its also very comforting when its cold especially now.

2. What don't you like about your home 😞
I dont like how there are druggies in the dirty stairs also homeless people live at the bottom of the stairs.

Next Generation: Describe your Home

NAME... Amani
AGE... 7
DOOR NO... [redacted]

1. What do you like about your home 😊
It is comey that it is a bit big that it has a balcony.

2. What don't you like about your home 😞
It dos not have enuf floors.

Repairs Services operating over the festive holidays

How to report a repair?

Report a repair online any time at camden.gov.uk/housing-repairs. You can also call **020 7974 4444** option **3** then **1**. Monday to Friday between 8am and 6pm.

For an emergency repair outside of these hours, including the festive Bank Holidays of the 25th December, the 28th December and the 1st January call **020 7974 4444**.

Staying safe and well

Your safety is always our first priority. Any repairs officer who comes to your home will be following strict guidance from the Government and our public health team to keep you and them safe, and to prevent the spread of Covid-19. They will wash or sanitise their hands regularly and wear any personal protective equipment (PPE) needed to carry out the work in your home.

We continue to work closely with our public health team and we will let you know if there are any further changes to the repairs service.

Forthcoming Workshops

We have been holding workshops virtually to get your input into the Landlord Offer and would like to highlight that whilst the restrictions are in place, we are looking to continue consultation via virtual methods, including communicating with you via telephone, letters and emails. We will be holding our third resident workshop in January. During this workshop session we will be highlighting the final draft of the vision statement based on your feedback from previous workshops and using workshop 3 to get your thoughts on objectives and design principles for your future homes, open spaces, streets and community spaces.

The third virtual workshop for residents are scheduled for Wednesday 20th, Thursday 21st and Friday 22nd January 2021. You need to register for a one to one session, therefore please contact **Suzanna Hofferer** who will schedule a suitable time slot.

Wednesday 20th	9 am - 9.30 am	1 pm - 1.30 pm	
	9.45 am - 10.15 am	2.30 pm - 3 pm	
	10.30 am - 11.00 am	3.15 pm - 3.45 pm	
	11.15 am - 11.45 am	3.50 pm - 4.20 pm	
	11.55 am - 12.25 pm	6.30 pm - 7.00 pm	
	12.30 pm - 1 pm	7.10 pm - 7.40 pm	

Thursday 21st	9 am - 9.30 am	1 pm - 1.30 pm	
	9.45 am - 10.15 am	2.30 pm - 3 pm	
	10.30 am - 11.00 am	3.15 pm - 3.45 pm	
	11.15 am - 11.45 am	3.50 pm - 4.20 pm	
	11.55 am - 12.25 pm	5 pm - 5.30 pm	
	12.30 pm - 1 pm	5.45 pm 6.15 pm	
		6.30 pm - 7 pm	
		7.10 pm - 7.40 pm	

Friday 22nd	9 am - 9.30 am	1 pm - 1.30 pm	
	9.45 am - 10.15 am	2.30 pm - 3 pm	
	10.30 am - 11.00 am	3.15 pm - 3.45 pm	
	11.15 am - 11.45 am	3.50 pm - 4.20 pm	
	11.55 am - 12.25 pm	5 pm - 5.30 pm	
	12.30 pm - 1 pm	5.45 pm - 6.15 pm	

Lastly, I would like to wish you all a Happy holiday, I know this year has been exceptionally difficult for everyone, let's hope 2021 starts the year with some normality, please stay safe and well, I look forward to working with you all soon.

Don't forget if you have any questions, enquiries then please get in touch with a member of the team:

Suzanna Hofferer, 07833516875

Terry Wiggett, 07799072134

Kharima Dada, 0207 974 2057 for all Leaseholder enquires

Email: wending@camden.gov.uk

Watch out for newsletters and updates on our webpages at: www.camden.gov.uk/wending-estate-and-st-stephens-close

My Warmest Wishes

Cllr Lorraine Revah

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