

Energy Company Obligation: Help to Heat

Local Authority Flexible Eligibility Statement of Intent

Local authority: London Borough of Camden

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Version: 1.1

URL: www.camden.gov.uk/ecoflex

1) Introduction

London Borough of Camden welcomes the introduction of Flexible Eligibility (FE) and intends to utilise it for the purposes of reducing fuel poverty in the borough.

Addressing fuel poverty and improving the energy efficiency of homes supports the council's [Camden 2025](#) ambitions to ensure everyone in the borough should have a home that is safe, warm and free from damp.

It should be noted that the final decision on whether any individual household will benefit from energy saving improvements rests with obligated energy suppliers or their contractors. Inclusion in a Declaration of Eligibility issued by the Council to a supplier will not guarantee installation of measures. The final decision will depend on i) identification of measures eligible under Help to Heat ii) the supplier's assessment of the cost-effectiveness of installing measures in relation to achieving its obligation, and iii) whether the supplier has achieved their targets or require further measures to meet their Energy Company Obligation targets.

This Statement of Intent is intended to support a partnership with London Borough of Islington, who will sign declarations on behalf of London Borough of Camden.

2) How eligible households will be identified

Camden provides a range of services to tackle fuel poverty, which are targeted at those in or at risk of fuel poverty. Households eligible for FE will be private sector who are in receipt of relevant means-tested benefits and/or on a low income with the following characteristics, which reflect the National Institute for Health and Care Excellence (NICE) 2015 guidance on excess winter deaths and illness caused by cold homes:

- i. aged 60 or over, or
- ii. have a long-term illness, or
- iii. have a disability, or
- iv. have a child under five (or are pregnant), or
- v. have a child under 16 with a disability or suffering a long-term illness, or
- vi. have a child under 16 and in receipt of child tax credit

As permitted in the BEIS guidance on flexible eligibility London Borough of Camden is delegating functions for identifying eligible households to London Borough of Islington.

London Borough of Islington will identify eligible households through delivery of the [Green Camden Helpline](#) service.

To maximise referrals, London Borough of Camden will promote the Green Camden Helpline through a range of successful methods which target low income households in or at risk of fuel poverty. Working with the Benefits and Leaseholder teams, letters will be sent to promote the Green Camden Helpline directly to low income private sector households. Households will also be identified through Camden's [WISH+ referral hub](#) and onward referrals made to the Green Camden Helpline (London Borough of Islington).

a. Solid wall insulation "in-fill" projects

Where potential works have been identified, households will be supported to take advantage of "in-fill" projects where the minimum number of vulnerable households is met.

3) Governance

As permitted in the BEIS guidance on flexible eligibility London Borough of Camden is delegating functions of identifying eligible households to London Borough of Islington.

Responsible officer

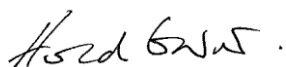
The officer below will be responsible for signing Declarations on behalf of London Borough of Camden:

Job title: Sonia Darrington (Senior Energy Advice Officer)

Telephone: 020 7527 7904

Email: Sonia.darrington@islington.gov.uk

4) Signature



Harold Garner

Sustainability Lead - Interim